Fiche 10 (extraits d'1 outil)

People planning ahead. A guide to communicating healthcare end end-of-life wishes

(La planification à l'avance par les personnes. Un guide pour communiquer les souhaits en matière de soins et de fin de vie) Livret 61 pages et CDRom 33 pages) 2009 (14 extraits)

Ownership of manual	
This manual belongs to:	
Date we started the process:	
Dates of follow-up conversations:	
Who has contributed to this process?	
·	
Who else still needs to contribute?	

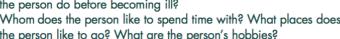
Things to Figure Out

What we need to know	Who will figure it out	By when	What we learned

Favorite Things

Ask these questions of the person and people who know and love the person:

What are the person's favorite ways to spend his or her time? What did the person do before becoming ill?



Whom does the person like to spend time with? What places doe the person like to go? What are the person's hobbies?			



Things the Person Does Not Like

What are the things that the person does not like or that annoy him or her? Are there people the person doesn't want to be around? What makes him or her bored or

grumpy? What is the person afraid of? Are there procedures that are necessary but that the person doesn't like (e.g., dialysis)?

A great weekend would be	A bad weekend would be	A Great Weekend
		What would a great weekend look like for the person? What does the person do when he or she first gets up on a great weekend? What does the person eat for breakfast, lunch, and dinner on a great weekend? How would the person spend his or her time and with whom on a great weekend? What happens at night? What would be the person's worst weekend? What kinds of things would make the person mad, sad, or frustrated during his or her worst weekend? If the person feels that he or she doesn't have any "bad" weekends, think about all of the good and bad moments the person has had over
		the past several years. Write a list of the good moments under "great weekend" and a list of the bad moments under "bad weekend."
		weekend.

People Planning Ahead 25



A Positive Rituals Survey 11

Positive rituals ease us through our days and help us mark special occasions. For each of the following questions, include as much detail as possible. Feel free to use extra sheets of paper.

List the person's morning rituals (how he or she wakes up or ger up best):	ts
List bedtime rituals:	
List the person's rituals for arrival at work, school, the retirement center, or the hospital:	•

How	v Communicates With Us		
What is happening?	does this	We think it means	And we should

People Planning Ahead 33



Health and Safety

In this section, identify specific issues about the person's health, current treatments, therapies, and so on and any concerns people who know and love the person may have. If the person you

are planning with is currently healthy, you may pick and choose which questions to answer at this time. Please give as much detail as possible, and use as many sheets of paper as you need.

What is the person's illness or disease?*
How does it make the person feel? What does it cause the person to do (e.g.,tremble, have slurred speech, feel really tired)?
*For people with dementia, see page 38.

Where the Person Lives and Dies

For many of us, where we live is just as important as how we live. As a person needs increasing care and support due to a



progressive disability and/or critical or terminal illness, the following questions should be considered. Include as much detail as possible, and use extra sheets of paper if necessary.

about having some frequent or daily ba	How would the pe is or her home on a mo sistance?	
How would the per provide support an	aving someone move in	ı to

39 People Planning Ahead

Rituals of Comfort Ask the person or people who know the person best to think about places that the person likes to rest, sit, or lie down and rituals that bring the person comfort (e.g., pets, music, massage). If you have already listed this information earlier in the "rituals" section, just note here that readers should also see pages 26-29 for more information.

End-of-Life Wishes

For people with a diagnosed terminal illness:



Remember, this will not replace the person's advance directives, but it should guide you, the person, and loved ones to think about issues that may arise as the person's health declines. We recommend including this information in the person's advance directives, and this completed document should be attached to the advance directives.

Does the person have a designated power of attorney for health care? Who is it, and where are the documents?
Has the person talked with his or her power of attorney for health care about his or her wishes? Are those wishes written down? Where? Who has those documents?

43

People Planning Ahead

Final Arrangements

Prior to completing this section, facilitators should find out how the funeral expenses will be covered. A person's wishes may change depending upon the funds available.

Are there funds available for burial, cremation, a funeral service, and so on? Who has this information? Where is this information kept?

Does the person wish to be buried or cremated?

If cremated, what is to be done with his or her ashes?



What Is Important to This Person? What do others need to know about the things that are New things we have learned since important to the person? Who are the people who are most important to him or we began planning her? What does he or she do with them? What are the things that this person has to do (and things he or she needs to have) to be happy? What Are the Characteristics of People Who Support This Person Best? Current information: If you were going to pick a new person to work with the individual (e.g., case manager, staff in a home), what would you look for? What do the people whom the individual likes to work with have in common? Have there New things we have learned since been people that he or she couldn't work with? What do they have in common? we began planning